



# HOW TO SIGN IN AND FORGOT YOUR PASSWORD – RESET YOUR ACCOUNT



Go to your state's TMU@ URL. Please call D&SDT-HEADMASTER at (800)393-8664 if you do not know your state's TMU@ website URL. You can also visit the **D&SDT-HEADMASTER** main web page at [www.hdmaster.com](http://www.hdmaster.com). Click on your state, and once on your state's web page, click the **TestMaster Universe (TMU@) Start Page or Login** button.

**If you know your email/username and password, follow the instructions below to sign in to your TMU@ account:**

**Now Available**  
 Order an individual practice test or set up a group testing account.  
 Complete a practice exam from an individual instructor.  
 Begin or complete a practice exam from a group account.  
 Try your luck with today's free question of the day.  
 Try our free ten item sample test.  
 Find out more about practice test content, pricing, ordering and use.  
 See what customers have said about the practice exam!  
 Forget your pin? Click here.

**Learning/Certification**  
 Arizona CNA  
 Arkansas CNA  
 California CNA  
 Iowa CNA Remote Knowledge Test  
 Kentucky SRNA  
 Maryland CNA  
 Massachusetts CNA  
 Michigan CNA  
 Minnesota CNA  
 Missouri CNA  
 Montana MA I & II  
 Ohio MAC  
 Oklahoma MA  
 Oregon CNA  
 Tennessee MAC  
 Wyoming MAC  
 Ohio CNA  
 General X-Ray Machine Operator  
 Facility Administrator  
 Business Entities Providing Test Administration Services  
 Test Administration Services  
 Fluid Intake CNA  
 Fluid Intake Cup Order Form  
 Sample CNA/STNA Training Reports

**Software**  
 Assisted Living  
 Arizona Assisted Living Caregiver  
 Arizona Assisted Living Manager  
 Live Training  
 Live Direct Care Professionals  
 LPHN Refresher Training  
 LPHN Refresher Training  
 On the Testing  
 VETeC Test 8, one of our web-based software packages, is used in conjunction with TestMaster® to register candidates, deliver content, and submit exam results to regulatory agencies and registries for these on-line testing clients: Ohio, DC, W, Iowa, North Dakota, Montana, Tennessee, Ohio, Iowa, Oklahoma, Kansas, Oklahoma Med Aide, Oklahoma LLC - CHA, New Jersey CNA, Idaho, AL, Pa, Arizona, Beta  
 Refund Request Form  
 FACILITY - Refund Request Form  
 CANDIDATE - Refund Request Form  
 Facility Accounting Information  
 Facility Account Information Form  
 Knowledge Exam Audio Extra Fee Payment Forms  
 CANDIDATE - KNOWLEDGE AUDIO EXTRA FEE PAYMENT FORM (1402CHD-XE-Audio)  
 FACILITY - KNOWLEDGE AUDIO EXTRA FEE PAYMENT FORM (1402FAC-XE-Audio)  
 Additional Services  
 Caregiver Connect provides an application with licensed home care agencies, nursing homes and assisted living communities in your area who are hiring. Caregiver's database shows hiring companies to assist find the applicants who meet their staffing needs. Caregiver Job Applicants may also learn about policies, pay and background check laws in their state and share their caregiving story on Caregiver Connect.

**Hardware/Networking**  
 DT Computer Helena Branch  
 DT Computer Findlay Branch  
 Our technical staff can assist you in finding, implementing, and maintaining the hardware solutions that are right for you. We specialize in network installation and maintenance. Ask one of our techs about a Linux server!  
 Do you have exams, surveys, or data that you would like to make available on line? We can provide you with a data host, software, and the technical assistance...  
 • job analysis  
 • webpage design  
 • item writing workshops  
 • on-line item development  
 • psychometric evaluation  
 ...required to make that happen. Try the CNA sample test to the left, and imagine how we could implement your exams.

Driven by these core beliefs we have been providing quality, innovative, customized testing, certification, and registry solutions since 1992. We take great pride in our content, delivery methods, and service, and if your regulatory agency has a certification dream, we can make it happen! Select your state or agency for testing details.

Once you have reached your state's TMU@ main screen, and you already know your email/username and password, click **Sign In** and enter your **Email or User ID** and **Password**.

**Click Sign In**

How can we help you today?

**Test Dates**  
 FOR OBSERVERS & TEST SITES  
 Manage test events, students, your own account and more by logging in.  
 Sign In

**Search Demo Registry**  
 FOR INSTRUCTORS & TRAINING PROGRAMS  
 Create and edit records, manage trainings and schedule your students.  
 Sign In

**Read FAQ**  
 FOR EMPLOYERS  
 Sign in to verify records, manage your account and make changes.  
 Sign In



# HOW TO SIGN IN AND FORGOT YOUR PASSWORD – RESET YOUR ACCOUNT



Sign In

USERNAME OR EMAIL

PASSWORD

REMEMBER ME

[Sign In](#)

[Forgot Your Password?](#)

Enter your  
**Username or  
Email**

and your  
**Password**

and click  
**Sign In**

*This is an example of the screen you will see once you are signed in to your TMU@ account:*

TMU DEMO Tests Trainings Employment Downloads Profile Sample

### Welcome, Sample!

**Training History**  
View your training details and history

[View Your Training History](#)

**Testing History**  
View your testing details and history

[View Your Testing History](#)

**Your Profile**  
View and update your personal and login information

[Manage Your Profile](#)

**Downloads**  
Download instructions, forms, and other documents

[View Downloads](#)

**Employment History**  
Manage your employment history

[Your Employment History](#)

Your Certification History

No data found



# HOW TO SIGN IN AND FORGOT YOUR PASSWORD – RESET YOUR ACCOUNT



**If you do not remember your password, please follow the instructions below.**

## Forgot your Password and Recover your Account

If you have forgotten your Password or do not know your Password, follow the instructions below to reset it and recover your account.

Sign In

USERNAME OR EMAIL

PASSWORD

REMEMBER ME

Sign In

(Forgot Your Password?)

Click  
**Forgot Your Password?**

Type in your **Email Address** and click **Recover Account**

TMU DEMO Sign In

Recover Your Account

Using your Email Address

E-MAIL ADDRESS \*

OR

Using other Information

LAST 4 OF SSN \*

DATE OF BIRTH \*

LAST NAME \*

ZIP CODE \*

Recover Account

**If you have already updated your demographic information in your account and have forgotten your Password, type in the requested data under Using other Information and click Recover Account.**

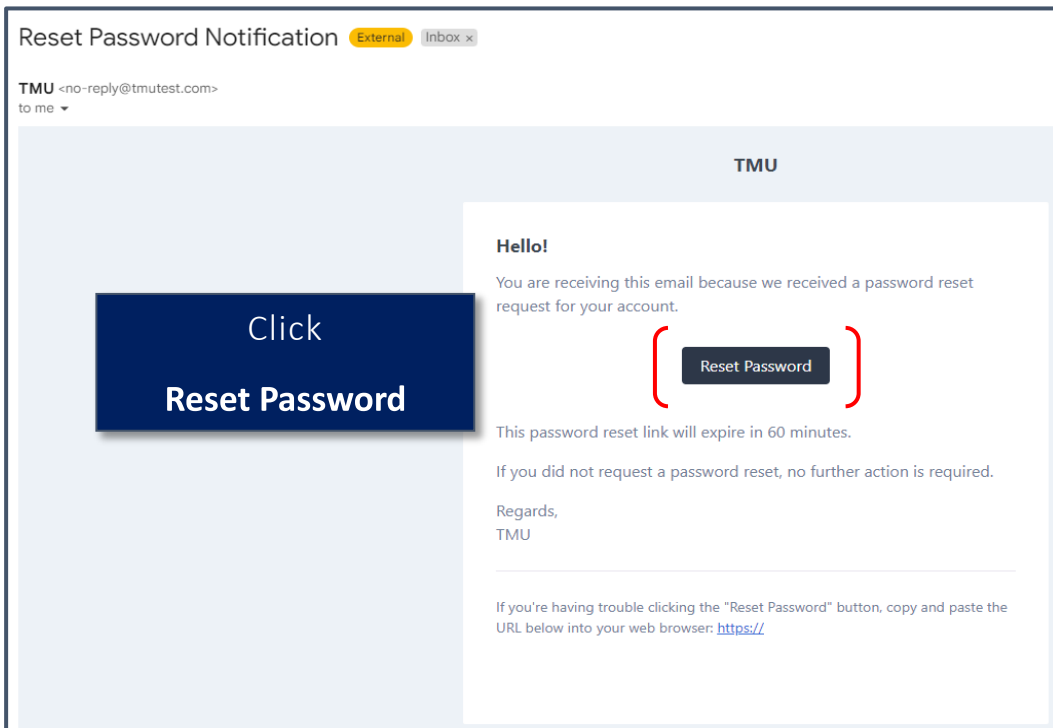


# HOW TO SIGN IN AND FORGOT YOUR PASSWORD – RESET YOUR ACCOUNT



You will receive the message,  
**We have e-mailed your password reset link! Please allow a few minutes for the email to be delivered.**

This is what the email will look like (check your junk/spam folder for the email):





# HOW TO SIGN IN AND FORGOT YOUR PASSWORD – RESET YOUR ACCOUNT



**Note:** If you do not reset your password right away, the link will expire in 60 minutes, and after that time, you will need to request a new link.

Reset Your Password

E-MAIL ADDRESS  
sample@sampleemail.com

PASSWORD

CONFIRM PASSWORD

Reset Password

Type in your  
**Password** and  
**Confirm**  
**Password**,  
then click  
**Reset Password**

*This is an example of the screen you will see once you have reset your password and are signed in to your TMU@ account:*

TMU DEMO Tests Trainings Employment Downloads Profile Sample

Welcome, Sample!

**Training History**  
View your training details and history  
View Your Training History

**Testing History**  
View your testing details and history  
View Your Testing History

**Your Profile**  
View and update your personal and login information  
Manage Your Profile

**Downloads**  
Download instructions, forms, and other documents  
View Downloads

**Employment History**  
Manage your employment history  
Your Employment History

Your Certification History  
No data found

**NOTE:** Please refer to your state’s Candidate Handbook for more detailed information and instructions.

All Candidate Handbooks can be found on the D&SDT-HEADMASTER main web page at [www.hdmaster.com](http://www.hdmaster.com), then click on your state.

**If you have questions or need assistance, please call D&SDT-HEADMASTER at (888)401-0462 during regular business hours, Monday through Friday, excluding holidays.**